

Strategic Plan FY 2002-2004  
Activity Purpose and Measures:

Program	Management Services														
Activity	<b>Vehicle-Equipment Maintenance Services</b>														
Activity Purpose Statement	<p>The purpose of the Vehicle/Equipment Maintenance Services Activity is to provide routine vehicle and equipment maintenance and repair services to department programs so they can use equipment for their intended purposes and arrive at intended destinations safely and without undue delay.</p>														
Services that Comprise the Activity	<p>In-house equipment repairs</p> <p>Outsourced vehicle maintenance and repair services</p> <p>Vehicle maintenance scheduling and monitoring services</p> <p>Vehicle assignments</p> <p>Fuel credit card accounts</p> <p>Equipment specifications</p> <p>Utilization reports</p> <p>Driver services</p>														
Activity Performance Measures (Measure & Target)	<table> <tr> <td data-bbox="610 1213 716 1241"><u>Results:</u></td><td data-bbox="1016 1213 1130 1241"><u>Demand:</u></td></tr> <tr> <td data-bbox="610 1278 997 1335">% department vehicle availability (average daily in-service)</td><td data-bbox="1016 1278 1252 1306"># of anticipated trips</td></tr> <tr> <td data-bbox="610 1373 959 1463">% department equipment availability (average daily in-service rate)</td><td data-bbox="1016 1388 1284 1415"># of anticipated repairs</td></tr> <tr> <td data-bbox="610 1596 740 1623"><u>Output(s):</u></td><td data-bbox="1016 1596 1149 1623"><u>Efficiency:</u></td></tr> <tr> <td data-bbox="610 1633 899 1690">Total number of vehicles maintained</td><td data-bbox="1016 1648 1360 1675">Maintenance cost per vehicle</td></tr> <tr> <td></td><td data-bbox="1016 1701 1289 1728">Operating cost per mile</td></tr> <tr> <td></td><td data-bbox="1016 1738 1295 1766">Operating cost per hour</td></tr> </table>	<u>Results:</u>	<u>Demand:</u>	% department vehicle availability (average daily in-service)	# of anticipated trips	% department equipment availability (average daily in-service rate)	# of anticipated repairs	<u>Output(s):</u>	<u>Efficiency:</u>	Total number of vehicles maintained	Maintenance cost per vehicle		Operating cost per mile		Operating cost per hour
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Responsible Employee(s)	Greg Teasley														

